

Frost & Sullivan Honors Asia-Pacific’s Leading Organizations in the 4th Virtual Ceremony for the 2020 Asia-Pacific Best Practices Awards

Fourteen companies recognized for their exemplary performance and valuable contributions in shaping new trends across Asia-Pacific

SINGAPORE, Dec 16, 2020 Frost & Sullivan honored Asia-Pacific’s leading companies at the 4th Virtual Awards Ceremony of the year today. A total of 19 awards were presented to organizations for elevating performance benchmarks and for their outstanding achievements in the industry. This annual event is now in its 18th consecutive year, with 2020 marking the first time the ceremony has been broadcasted virtually.

The awards presented were segmented across five major sectors:

- Aerospace and Defense
- Healthcare
- Information and Communication Technologies
- Transportation and Logistics
- Visionary Science

Congratulating the 2020 winners and recognizing their best-in-class performance, Hazmi Yusof, Senior Vice President, Asia-Pacific, at Frost & Sullivan said, “2020 has been an unforgettable year filled with challenges, but with every challenge comes opportunity, and many of you have showed resilience and commitment to continuously bring improvement and success to your industry. Quoting a Swedish proverb: ‘Rough waters are truer tests of leadership. In calm water, every ship has a good captain.’ Heartiest congratulations to all the award recipients.”

The award recipients were identified using Frost & Sullivan’s proprietary, measurement-based methodology derived from extensive primary and secondary research, in-depth interviews, analyses, and industry benchmarking. Numerous award categories were carefully reviewed and evaluated to reflect the current market landscape and highlight emerging trends in Asia. A detailed study was further conducted on each of the nominated companies, focusing on real-time performance indicators, such as market share, revenue growth, customer acquisitions, product/service value, and technology innovation. The companies that emerged represent outstanding leaders that are driving positive trends in the Asia-Pacific economy.

Award Titles and Categories	Award Recipients
Regional Titles	
2020 Global Medical Gloves Technology Innovation Leadership Award	Smart Glove Holdings
2020 Asia-Pacific Fixed Broadband Service Provider of the Year	AIS Fibre
2020 Asia-Pacific Web Application Firewall Vendor of the Year	Imperva
2020 Asia-Pacific OSS/BSS Vendor of the Year	Netcracker Technology
2020 Asia-Pacific Hosted IP Telephony & UCaaS Growth Excellence Frost Radar Award	NTT Cloud Communications Singapore Pte. Ltd.
2020 Asia Pacific Cloud Infrastructure Services Provider of the Year Award	NTT Ltd.
2020 Asia Pacific Managed Security Service Provider of the Year Award	NTT Ltd.
2020 Asia-Pacific Airport Automation Growth Innovation & Leadership Excellence Frost Radar Award	SITA
2020 Southeast Asia Managed Security Service Provider of the Year	Trustwave, a Singtel Company
National Titles	

2020 Indonesia CRO Customer Value Leadership Award	PT. Prodia Diacro Laboratories
2020 Malaysia E-Commerce Logistics Service Provider of the Year	Pos Laju
2020 Malaysia Express Logistics Service Provider of the Year	Pos Laju
2020 Malaysia Express International Courier Services Customer Value Leadership Award	Federal Express Services (M) Sdn Bhd
2020 Singapore Cloud Infrastructure Services Provider of the Year	Singtel
2020 Singapore Managed Security Service Provider of the Year	Trustwave, a Singtel Company
2020 South Korea Endpoint Security Vendor of the Year	AhnLab, Inc.
2020 Taiwan Cloud Infrastructure Services Provider of the Year	Chunghwa Telecom
2020 Taiwan Data Centre Services Provider of the Year	Chunghwa Telecom
2020 Taiwan Mobile Data Service Provider of the Year	Chunghwa Telecom

The 2020 Frost & Sullivan Asia-Pacific Best Practices Awards virtual banquet is supported by the following media partners: **ACN Newswire**, **AI Time Journal**, **CryptoNewsZ**, **Chief IT**, **Asia Research News**, **CEOWORLD Magazine**, and **Developing Telecoms**.

To learn more about the awards and partnership opportunities for the 2021 awards, please visit www.apacbp-awards.com/. To schedule interaction with Frost & Sullivan spokespersons, please email Kala Mani.S. at kala.manis@frost.com.

About Frost & Sullivan

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Media Contact:

Kala Mani. S.
Associate Director, Best Practices – Asia-Pacific
Email: kala.manis@frost.com

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